

1705 Winding Ridge Circle  
Palm Bay

25 March 2020

Dear Cindy,

Once in awhile - not very often - we are overjoyed to meet someone who exceeds our expectations in whatever service we might be looking for. Such a person we found that Sunday afternoon when, by chance, we stopped by your open house.

Though we didn't buy that house, you took us under your professional wing and showed us other houses, and just when we had begun to think that we would never find the one that, as you put it, ticked all our boxes, you did. But we had to move fast.

And you know the "rest of the story."

What truly impressed us, Cindy, is that in all of our many conversations, meetings, and viewings, we honestly felt that we were your only customers - but we weren't, for as a relation specialist, you were working with many other clients at the same time. Our calls were returned in minutes and you always met us where and when at our convenience. You were unfailingly enthusiastic and encouraging in all your transactions with us. Simply, you have been a delight to get to know and to work with as we made one of the most significant purchases in our lives. You made buying 1705 a very pleasant and even enjoyable experience. And for that we are incredibly grateful.

This same gratitude we express to you for your outstanding service in finding us a tenant at Old Millpond. The fact that it is not one of your most pleasant undertakings made us realize that you attack even these tasks with the same enthusiasm and dedication as you showed in finding us our home. Amazing!

Thank you, Cindy, for all you did for us! We pass along your name to anyone who might be looking for a 5-star agent, with our highest recommendations.

It is almost a shame that it is all over; it's been fun. But this does not end our association, for you will always be a true friend. And we shall continue this friendship by inviting you over to the home you sold us to see what we have done - just as soon as the packing boxes are out of the way and the worst of the Corona scare is over. Which will be soon, we hope!

Continued success!

Our very best, always  
Jim and Caroline